Instructional Technology Council

National eLearning Survey of Community Colleges
2020 SURVEY RESULTS INFOGRAPHIC

ONLINE ENROLLMENT

4.5% Increase FALL 2017-18

10% Increase FALL 2018-19

TOP 3 ADMINISTRATIVE CHALLENGES

1 Engaging faculty in the development of pedagogy
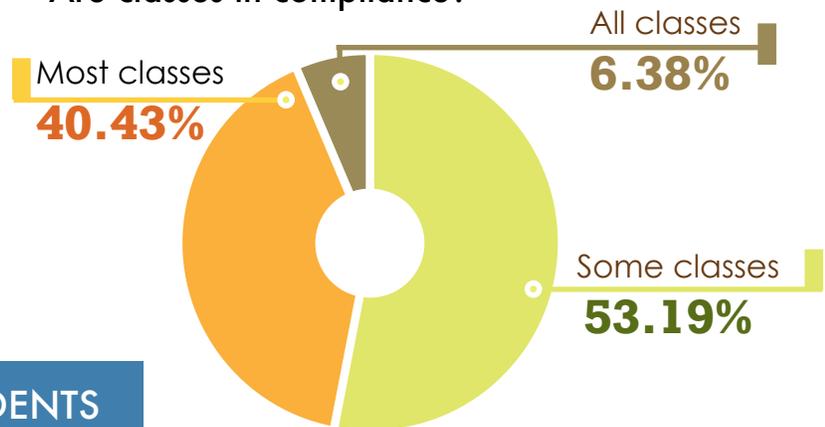
2 Evaluation of faculty

3 Workload issues

ANTICIPATED 3-5 YEAR OER IMPACT

Significant **77%**

Very Little **23%**
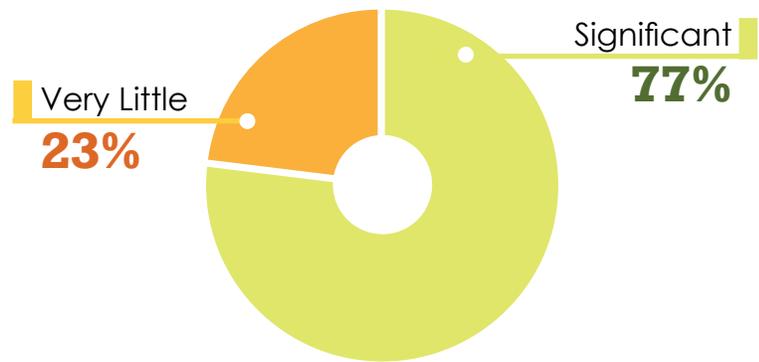
ROADBLOCKS TO OER ADOPTION

Time needed to locate & evaluate resources	**87.23%**
Lack of ancillary materials	**65.96%**
Lack of faculty awareness	**53.19%**
Credibility of sources	**31.91%**
Resistance from administration	**14.89%**

ADA ONLINE COURSE COMPLIANCE
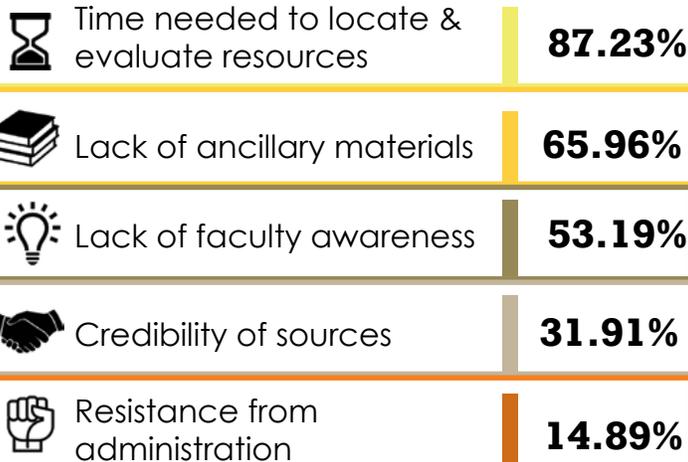
Are classes in compliance?

All classes **6.38%**

Most classes **40.43%**

Some classes **53.19%**

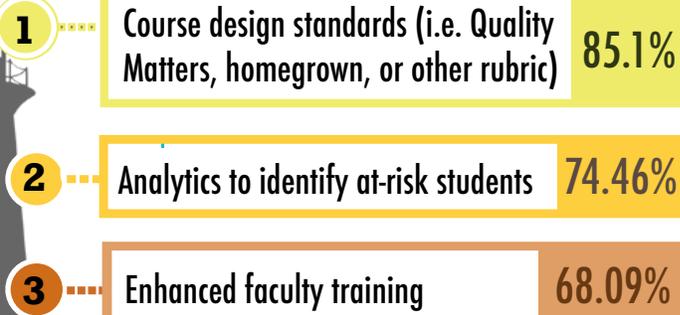## TOP 3 CHALLENGES RELATED TO STUDENTS

1 Orientation/student readiness for taking online classes

2 Providing equivalent virtual student services

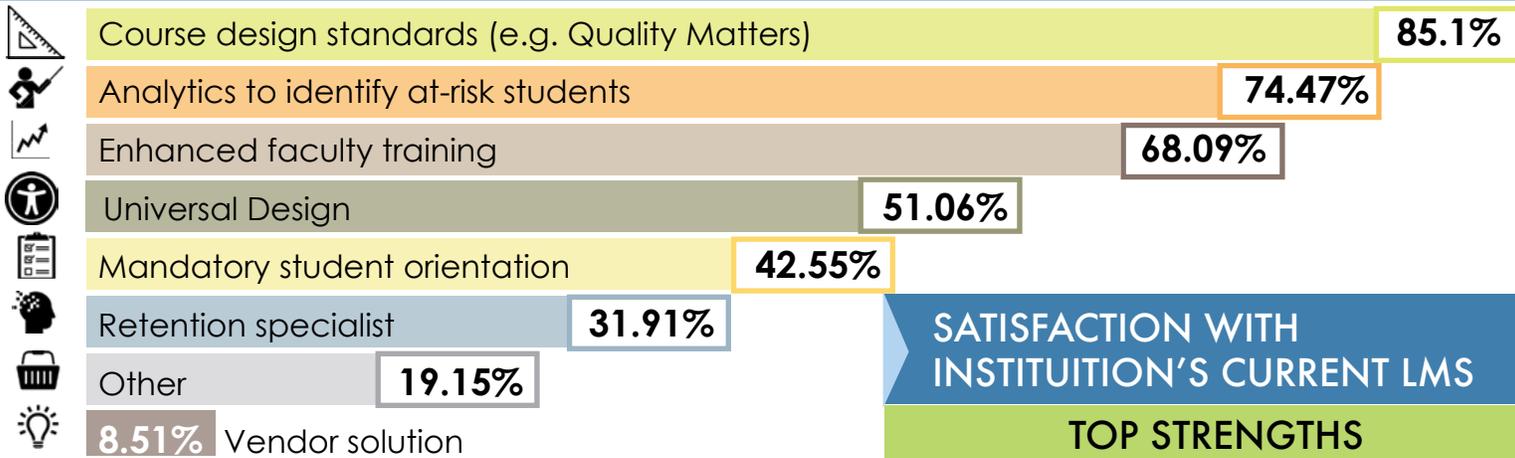3 Assessing student learning & performance in online environment

TOP 3 GREATEST CHALLENGES RELATED TO FACULTY

1. Course design standards (i.e. Quality Matters, homegrown, or other rubric) — **85.1%**
2. Analytics to identify at-risk students — **74.46%**
3. Enhanced faculty training — **68.09%**

HOURS OF TRAINING REQUIRED FOR FACULTY TO TEACH ONLINE

Hour	Initial	Recurring
0	17.02%	61.7%
1–2	4.26%	10.64%
3–4	8.51%	10.64%
5–6	6.38%	12.77%
7–8	6.38%	2.13%
9+	57.45%	2.13%

COLLEGE STRATEGIES TO IMPROVE ONLINE COMPLETION & STUDENT SUCCESS

- Course design standards (e.g. Quality Matters) — **85.1%**
- Analytics to identify at-risk students — **74.47%**
- Enhanced faculty training — **68.09%**
- Universal Design — **51.06%**
- Mandatory student orientation — **42.55%**
- Retention specialist — **31.91%**
- Other — **19.15%**
- **8.51%** Vendor solution

ONLINE STUDENTS: GENDER

Female **62%**
Male **38%**

LMS ADOPTION

- Canvas **40%**
- Blackboard Learn **36%**
- BrightSpace/Desire2Learn **12%**
- Moodle **12%**

LMS

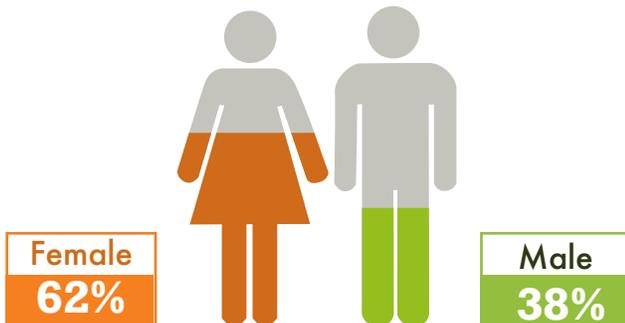## SATISFACTION WITH INSTITUITION'S CURRENT LMS

TOP STRENGTHS

1. HOSTING
2. RELIABILITY
3. ACCESSIBILITY COMPLIANCE
4. CLIENT COMMUNITY
5. CUSTOMER SUPPORT
6. EASE OF USE
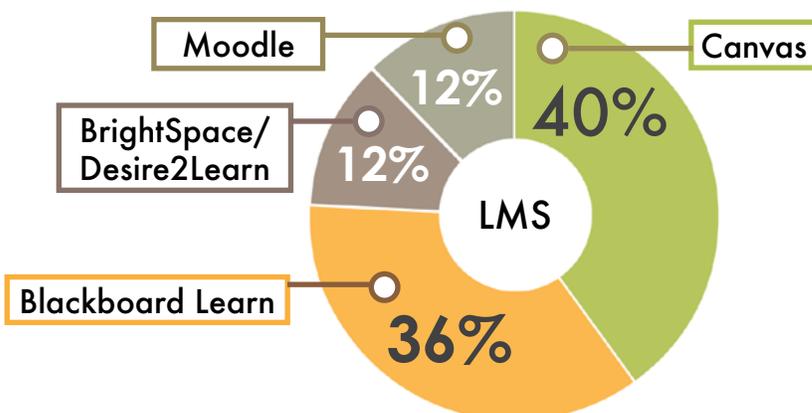7. FEATURES / FUNCTIONALITY
8. TRAINING RESOURCES

TOP WEAKNESSES

1. ANALYTICS
2. AFFORDABILITY

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