National eLearning Survey of Community Colleges

2020 SURVEY RESULTS INFOGRAPHIC

ONLINE ENROLLMENT

4.5% Increase
FALL 2017-18

10% Increase
FALL 2018-19

TOP 3 ADMINISTRATIVE CHALLENGES

1. Engaging faculty in the development of pedagogy
2. Evaluation of faculty
3. Workload issues

ANTICIPATED 3-5 YEAR OER IMPACT

- Significant: 77%
- Very Little: 23%

ROADBLOCKS TO OER ADOPTION

- Time needed to locate & evaluate resources: 87.23%
- Lack of ancillary materials: 65.96%
- Lack of faculty awareness: 53.19%
- Credibility of sources: 31.91%
- Resistance from administration: 14.89%

ADA ONLINE COURSE COMPLIANCE

Are classes in compliance?

- All classes: 6.38%
- Some classes: 53.19%
- Most classes: 40.43%

TOP 3 CHALLENGES RELATED TO STUDENTS

1. Orientation/student readiness for taking online classes
2. Providing equivalent virtual student services
3. Assessing student learning & performance in online environment
TOP 3 GREATEST CHALLENGES RELATED TO FACULTY

1. Course design standards (i.e. Quality Matters, homegrown, or other rubric) 85.1%
2. Analytics to identify at-risk students 74.46%
3. Enhanced faculty training 68.09%

HOURS OF TRAINING REQUIRED FOR FACULTY TO TEACH ONLINE

<table>
<thead>
<tr>
<th>Hours</th>
<th>Initial</th>
<th>Recurring</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>17.02%</td>
<td>61.7%</td>
</tr>
<tr>
<td>1-2</td>
<td>4.26%</td>
<td>10.64%</td>
</tr>
<tr>
<td>3-4</td>
<td>8.51%</td>
<td>10.64%</td>
</tr>
<tr>
<td>5-6</td>
<td>6.38%</td>
<td>12.77%</td>
</tr>
<tr>
<td>7-8</td>
<td>6.38%</td>
<td>2.13%</td>
</tr>
<tr>
<td>9+</td>
<td>57.45%</td>
<td>2.13%</td>
</tr>
</tbody>
</table>

COLLEGE STRATEGIES TO IMPROVE ONLINE COMPLETION & STUDENT SUCCESS

- Course design standards (e.g. Quality Matters) 85.1%
- Analytics to identify at-risk students 74.47%
- Enhanced faculty training 68.09%
- Universal Design 51.06%
- Mandatory student orientation 42.55%
- Retention specialist 31.91%
- Other 19.15%
- Vendor solution 8.51%

SATISFACTION WITH INSTITUTION’S CURRENT LMS

TOP STRENGTHS
1. Hosting
2. Reliability
3. Accessibility Compliance
4. Client Community
5. Customer Support
6. Ease of Use
7. Features / Functionality
8. Training Resources

TOP WEAKNESSES
1. Analytics
2. Affordability

ONLINE STUDENTS: GENDER

- Female 62%
- Male 38%

LMS ADOPTION

- Canvas 40%
- Blackboard 36%
- BrightSpace/Desire2Learn 12%
- Moodle 12%

Satisfaction with Institution’s Current LMS

- Hosting
- Reliability
- Accessibility Compliance
- Client Community
- Customer Support
- Ease of Use
- Features / Functionality
- Training Resources

- Analytics
- Affordability

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