**TOP 3 ADMINISTRATIVE CHALLENGES**

1. Adequate student services for distance learning students
2. Space for training & technical assistance
3. Accessibility & universal design

**ANTICIPATED 3-5 YEAR OER IMPACT**

- Significant 69.5%
- Very Little 27.1%
- None 3.4%

**ROADBLOCKS TO OER ADOPTION**

- Time needed to locate & evaluate resources: 82.8%
- Lack of faculty awareness: 56.3%
- Lack of ancillary materials: 53.1%
- Credibility of sources: 40.6%
- Resistance from administration: 1.6%

**TOP 3 CHALLENGES RELATED TO STUDENTS**

1. Orientation/student readiness for taking online classes
2. Assessing student learning & performance in online environment
3. Providing equivalent virtual student services

**ADA ONLINE COURSE COMPLIANCE**

- All classes: 4.7%
- Some classes: 28.1%
- Most classes: 60.9%
- None: 1.6%
- Don’t know: 4.7%
TOP 3 GREATEST CHALLENGES RELATED TO FACULTY

1. Engaging faculty in development of online pedagogy
2. Evaluation of faculty
3. Training

HOURS OF TRAINING REQUIRED FOR FACULTY TO TEACH ONLINE

<table>
<thead>
<tr>
<th>Hour</th>
<th>Initial</th>
<th>Recurring</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>23%</td>
<td>70%</td>
</tr>
<tr>
<td>1-2</td>
<td>7%</td>
<td>12%</td>
</tr>
<tr>
<td>3-4</td>
<td>8%</td>
<td>3%</td>
</tr>
<tr>
<td>5-6</td>
<td>5%</td>
<td>8%</td>
</tr>
<tr>
<td>7-8</td>
<td>3%</td>
<td>2%</td>
</tr>
<tr>
<td>9+</td>
<td>54%</td>
<td>5%</td>
</tr>
</tbody>
</table>

COLLEGE STRATEGIES TO IMPROVE ONLINE COMPLETION & STUDENT SUCCESS

- Analytics to identify at-risk students: 47%
- Course design standards (e.g. Quality Matters): 78%
- Enhanced faculty training: 51%
- Retention specialist: 29%
- Mandatory student orientation: 27%
- Vendor solution: 8%
- Other: 10%

ONLINE STUDENTS: GENDER & AGE

- Female: 59%
- Male: 41%
- Under 18: 3%
- 18-24: 54%
- 25+: 43%
- Active Duty Military: 5%
- Other: 8%
- Brightspace: 14%
- Moodle: 40%
- Blackboard: 27%
- Canvas: 17%

SATISFACTION OF INSTITUTION’S CURRENT LMS

<table>
<thead>
<tr>
<th>Top Strengths</th>
<th>Top Weaknesses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accessibility</td>
<td>Analytics</td>
</tr>
<tr>
<td>Compliance</td>
<td>Affordability</td>
</tr>
<tr>
<td>Features/Functionality</td>
<td>Hosting</td>
</tr>
<tr>
<td>Technical Support</td>
<td>Reliability</td>
</tr>
</tbody>
</table>